DESIGNORATE.COM

Heuristics Evaluation Templates



now to osen.	
Step 1: Define the testable system (What)	Step 6: The explorative session (When) – explore the system but don't rate it
Step 2: How the Heuristic Evaluation testing will run (How)	Step 7: The evaluation session (When) – real evaluation session
Step 3: Define the target user (Who)	Step 8: Calculate the average rating and add it to the table below
Step 4: Define the evaluators (Who)	Step 9: Add the recommendations of the evaluation session
Step 5: Define the heuristic criteria (Which) – Or use the criteria below	

No.	Heuristics			Rating										
		1	2	3	4	5	6	7	8	9	10			
1	Visibility of system status													
2	Match between system and the real world													
3	User control and freedom													
4	Consistency and standards													
5	Error prevention													
6	Recognition rather than recall													
7	Flexibility and efficiency of use													
8	Aesthetic and minimalist design													
9	Help users recognize, diagnose, and recover from errors													
10	Help and documentation													

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The Heuristics Evaluation was founded by Jakob Nielsen. This template provides a tool to apply it in design. For more information about the method, follow the link below: https://www.nngroup.com/articles/ten-usability-heuristics/#poster

For more information and video example about this template, follow the link: <u>https://www.designorate.com/applying-heuristic-evaluation-in-usability-testing/</u>. Feel free to use this model for personal and commercial use. Just refer to Designorate.com.