DESIGNORATE.COM

Heuristics Evaluation Templates



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|---|---|
| Step 1: Define the testable system (What) | Step 6: The explorative session (When) – explore the system but don't rate it |
| Step 2: How the Heuristic Evaluation testing will run (How) | Step 7: The evaluation session (When) – real evaluation session |
| Step 3: Define the target user (Who) | Step 8: Calculate the average rating and add it to the table below |
| Step 4: Define the evaluators (Who) | Step 9: Add the recommendations of the evaluation session |
| Step 5: Define the heuristic criteria (Which) – Or use the criteria below | |

| No. | Heuristics | | | Rating | | | | | | | | | | |
|-----|---|---|---|--------|---|---|---|---|---|---|----|--|--|--|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | |
| 1 | Visibility of system status | | | | | | | | | | | | | |
| 2 | Match between system and the real world | | | | | | | | | | | | | |
| 3 | User control and freedom | | | | | | | | | | | | | |
| 4 | Consistency and standards | | | | | | | | | | | | | |
| 5 | Error prevention | | | | | | | | | | | | | |
| 6 | Recognition rather than recall | | | | | | | | | | | | | |
| 7 | Flexibility and efficiency of use | | | | | | | | | | | | | |
| 8 | Aesthetic and minimalist design | | | | | | | | | | | | | |
| 9 | Help users recognize, diagnose, and recover from errors | | | | | | | | | | | | | |
| 10 | Help and documentation | | | | | | | | | | | | | |

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The Heuristics Evaluation was founded by Jakob Nielsen. This template provides a tool to apply it in design. For more information about the method, follow the link below: https://www.nngroup.com/articles/ten-usability-heuristics/#poster

For more information and video example about this template, follow the link: <u>https://www.designorate.com/applying-heuristic-evaluation-in-usability-testing/</u>. Feel free to use this model for personal and commercial use. Just refer to Designorate.com.